



## Residential Information Form

First Name	Middle Name <i>(if applicable)</i>
Last Name	Date Service is Required
New Service Address	City
Unit#	Postal Code
Mailing Address <i>(if different from service address)</i>	City/Province
Unit#	Postal Code

Phone Number	Additional Phone Number <i>(if applicable)</i>
Email Address	
Date of Birth	Driver's License Number <i>(if applicable)</i>
Current Occupation	Are you currently supported by Social Assistance or on a fixed income? <input type="radio"/> Yes <input type="radio"/> No
Employer Name	Social Agency or Program
Bank Name	Branch Address

**If you wish to allow others access to your account information, please list them here:**

Name	Date of Birth	Relation



## Electricity Pricing Plan – Please Select One

- Tiered Pricing  Ultra-Low Overnight Pricing
- Time-of-Use Pricing

### **Choose Your Electricity Pricing Plan**

Residential customers can select a pricing plan based on how and when they use electricity. Review the options below to find what works best for your lifestyle.

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#### **Tiered Plan**

##### **Simple, predictable pricing**

- Pay one rate for electricity up to a set monthly limit
- If you exceed the limit, a higher rate applies to additional usage

**Best for:** Customers with steady or moderate monthly electricity use.

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#### **Time-of-Use Plan**

##### **Prices vary by time of day**

- **Lowest cost:** Evenings, nights, weekends, and holidays
- **Medium cost:** Mid-day on weekdays
- **Highest cost:** Morning and early evening on weekdays

**Best for:** Customers who can shift electricity use (e.g., laundry, dishwashing) to evenings or weekends.

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#### **Ultra-Low Overnight Plan**

##### **Lowest rates overnight**

- **Very low cost:** Late night to early morning
- **Moderate cost:** Most daytime hours
- **Higher cost:** Weekday evenings
- **Lower daytime cost:** Weekends and holidays

**Best for:** Customers who use more electricity overnight (e.g., electric vehicle charging).

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#### **Important Information**

- View current rates: <https://synergynorth.ca/residential/billing/rates/>
- You can switch plans if your needs change
- Rates are set by the province and may change over time
- The best plan depends on when and how much electricity you use