

Utility Underground Locator

Asset Management & Engineering Division – Inside Staff Collective Agreement
Group IV: \$21.3842 to \$30.5488/hour (May 1, 2025 rates)

SYNERGY NORTH CORPORATION distributes electricity to approximately 50,000 residential customers and 6,000 commercial customers located in Thunder Bay and Kenora, Ontario. It is our mission to provide outstanding energy services in a safe, reliable, and trusted manner to our communities in order to power people's lives

Protect people. Protect infrastructure. Serve your community.

SYNERGY NORTH is hiring a full-time, permanent Utility Underground Locator in Thunder Bay, who takes pride in safety, accuracy, and service. Every locate that you complete helps prevent injuries, outages, and damage to the critical underground infrastructure our communities rely on.

Under the direct supervision of the Locates and Metering Supervisor, you will acquire, maintain, and provide accurate information regarding underground infrastructure to support safe excavation and underground work within our service area. You will be provided with the training, tools, and equipment to succeed in this role.

What you will do:

- Complete field locates and clearances for underground infrastructure within required accuracy and response times.
- Accurately complete and submit required documentation.
- Produce and maintain digital mapping records of the utility's infrastructure.
- Organize your day, manage your tickets, and meet deadlines while working independently in the field.
- Support preliminary accident investigations, including documentation and reporting, as required.
- Perform other related duties as assigned.

What you bring:

- A safety-first mindset, with a genuine commitment to customer service, teamwork, and continuous improvement.
- Clear communication skills and the ability to work respectfully with crews, contractors, and the public.
- Willingness to work independently, manage priorities, and meet deadlines in the field.
- A valid Ontario Driver's Licence, with a strong, safe driving record.
- Comfort using computers and MS Office to complete digital documentation and stay organized.
- Availability for standby and overtime when required.
- Ability to successfully complete a Police Information Check and Drug and Alcohol Testing.
- Grade 12 diploma or equivalent.
- Bonus if you have a post-secondary education in related fields
- Bonus if you have utility locating or utility field experience, damage prevention training, or map and drafting skills such as AutoCAD or GIS.

If this sounds like the kind of work you take pride in, we would like to hear from you. At SYNERGY NORTH, we invest in the safety and wellbeing of our employees, provide a robust training program that sets you up for success, and offer a comprehensive benefits package that supports you and your family.

Applicants are asked to email a single PDF document containing their resume and cover letter to recruit@synergynorth.ca. Applications will be reviewed starting **February 17, 2026** and will continue to be accepted until position is filled.

Northern PeakHR is supporting our recruitment efforts, and you may be contacted directly by SYNERGY NORTH or a Northern PeakHR representative. This position is currently vacant, and artificial intelligence is not used in the screening process.