



Electric Vehicle Charging (EVC) Rate – Frequently Asked Questions

What is the Electric Vehicle Charging (EVC) Rate?

The Electric Vehicle Charging (EVC) Rate is a special electricity delivery rate for eligible electric vehicle (EV) charging stations in Ontario. It is designed to better reflect the transmission costs of serving EV chargers, which typically have low usage compared to their capacity. Eligible charging stations pay lower Retail Transmission Service Rates under this program.

Who is eligible for the EVC Rate?

To qualify, an EV charging station must meet **all** the following criteria:

- Have at least one **Direct Current (DC) Fast Charger**
- At least **90% of the station's total monthly peak demand** must be from EV charging
- Monthly peak demand must be **between 50 kW and 4,999 kW**
- Have a **12-month average load factor of 20% or less**
- Must **not primarily serve commercial or public-sector EV fleets**
- Any distributed energy resource behind the meter must **not exceed the station's annual peak demand**

How is the EVC Rate calculated?

The EVC Rate reduces the **Retail Transmission Service Rates**, which are part of your electricity bill.

Participating customers pay **17% of the standard Retail Transmission Service Rate** that applies to customers in the General Service 50 kW to 4,999 kW class.

Example:

If the standard Retail Transmission Service Rate is \$100/kW, an eligible customer on the EVC Rate would pay **\$17/kW**.

This rate better aligns transmission charges with the actual cost of serving EV charging stations.

How do I apply for the EVC Rate?

Eligible customers must complete and submit an **opt-in form**.

- Download the form from synergynorth.ca
- Submit the completed form by:
 - Email: **customerservice@synergynorth.ca**, or
 - Mail:
Synergy North Corporation
34 Cumberland Street North
Thunder Bay, ON P7A 4L3



Who is considered a “customer” under the EVC Rate?

A “customer” is the **owner or operator of an EV charging station** that is connected to, or intended to be connected to, an electricity distributor’s system.

It does **not** refer to the driver or end-user charging their vehicle.

I have an EV charger at my home. Am I eligible for the EVC Rate?

No. The EVC Rate does **not** apply to residential home charging.

Eligible charging stations are typically located:

- On or near highways
- At retail locations, plazas, or shopping centres
- At municipal, university, school, or hospital sites
- At multi-unit residential buildings (such as condominiums)
- In employee parking lots

Why doesn’t the EVC Rate apply to home EV chargers?

The EVC Rate is intended to support the development of **public and shared EV charging infrastructure**, particularly in areas where charging demand is still emerging.

The goal is to make it more economical to install EV chargers in more communities across Ontario.

Where can I find more information?

- Visit synergynorth.ca
- Additional details are available in the **Ontario Energy Board (OEB)** [EVC Rate Overview Final Report](#).